

Marseilles, 1 December 2022
Press release

Coffee, Croissants and Ci5 at MGI's offices

The “Morning Ci5” is an event for Ci5 users to connect with each other and be introduced to new system features amongst other things.

The “Morning Ci5” is a series of meetings organised by MGI in Marseilles that gives its customers, shipping agents, freight forwarders and terminal operators the opportunity to talk with MGI teams about various matters and the latest company news.

This second event was held at the MGI offices on Thursday 24 November. The morning's programme included:

- A reminder of best practices for Ci5 users,
- Information about forthcoming customs developments,
- Sharing MGI's expertise in cybersecurity.

MGI also took the opportunity to introduce its new *Channel 5 Flow* product boosted with artificial intelligence. This new solution makes it possible to gain in agility and responsiveness, by anticipating priority flows and thus gain in performance thanks to better organization and ultimately contribute to the attractiveness of the port area.

The *Da5* module was also presented. This new Business Intelligence tool uses the wealth of data in Ci5 to help all parties working in international trade measure and analyse their commercial and operational performance.

Florence Brochard, Customer Service Manager, says, *“In the past, MGI used to bring users together for ‘morning meetings’ over coffee and a variety of CCS-related topics. It felt important to get that started again post-COVID. The “Morning Ci5” event is an opportunity to reconnect with our customers and enjoy rich and effective communication and discussions.*

Customer satisfaction is still a key priority for MGI and there is a common desire within the Marseille port community to reconnect with MGI teams.

Thanks to Angélique and Sabrina in the training department for once again taking the lead on these events. More dates will be announced for 2023 to continue improving our support.”

The third edition of Morning Ci5 is scheduled for June 2023. For more information, contact the training department: formation@gyptis.fr

ABOUT MGI

As a recognised expert in Port Community Systems (PCS), we innovate to streamline and speed up cargo data exchanges between all private and public stakeholders. Our vision to “Connect supply chains using a smart information system offering smooth door-to-door goods transit and tracking” has guided the development of the Port Community System.

We are ISO 27001 (Information Security Management) certified, and support ports of the future and logistics providers in becoming more competitive by implementing our solutions.

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